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# Reparation

A Collection of Case Studies and  
Reflections VOLUME 3

*By* Remedi: Restorative Services

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# **Reparation**

A Collection of Case Studies and Reflections

*By* **REMEDI: Restorative Services**

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Remedi

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“I’VE LEARNED SO MUCH  
DOING MY REPARATION. IT  
HAS BEEN THE BEST THING  
I’VE DONE”

**LOCATION: Sheffield**

Shoplifting offence, received a Referral Order with four sessions of reparation to complete, after completing her hours, this young person went on to complete 12 hours of voluntary reparation

Remote pack from home, to make Christmas cards and decorations to be donated to Crab Tree care for the elderly.

This young person completed her 4 sessions of reparation with no difficulties and asked to continue to volunteer her time. Overall this young person has completed 12 hours of voluntary reparation and has produced some fantastic work which has been donated to Crab Tree supported housing.

This young person was struggling at school and had been excluded several times and was at risk of being moved schools. She struggles to concentrate in class but finds arts and crafts fun and engaging so she was pleased to use her skills to help other people over the Christmas holidays.

When asked if she was proud of her work:

“Yes it’s a nice thing to do as it’s helping older people who might be lonely. I want to be a hairdresser because I like creative stuff, so this was a good thing for me to do”

By completing extra reparation hours, the young person hopes it will look good for her court case. She has completed double the amount of hours required which is a huge achievement.

**PRACTIONER/S: Laura McQuillan**

**LOCATION: Derby**

Assault in the Derby area.

I asked the young person to produce a Donation poster for homeless people living in Derby. We discussed the difficulties people in that position face and the essentials that they would need from donations. we also discussed how difficult it must be for them

This young person completed some fantastic pieces of remote reparation work. After speaking to the YP and having the discussion of how difficult it must be being homeless and what essentials they would need to help them and give them a real boost. The young person came up with some really good 'essentials' and agreed that no one should be homeless and agreed doing a poster asking for donations was a great thing to do. The YP is clearly has a real talent for drawing as the piece of work they sent in to me was absolutely brilliant. Its clear how much effort and thought had gone into it. A great piece of work.

**PRACTIONER/S: Evan Garnett**



**LOCATION: Derby**

I worked with five young people supervising reparation. They had committed various offences across Derby City, these young people have been given a number of reparation hours to be completed.

Five young people have worked on Christmas cards, decorations, messages and letters to be sent to care home in Derby to let the residents know they are being thought of at this time of year. The work completed has been put into hampers alongside food donations from Aldi which included mince pies and Christmas cakes.

All the young people I worked with on this project did an amazing job at coming up with imaginative pieces of work to help the elderly residents know they are being thought of at this time of year, especially during the current pandemic.

This piece of work allowed the young people think about the residents and how they might be feeling and ultimately their own families. One young person could especially relate to this as his own grandmother works in a care home and therefore would not be able to have contact with her over the festive period.

The most outstanding part of this piece of work is the ability for the young people to work together and create a larger piece of work even whilst working in their own homes individually. Remote working is allowing young people and Remedi to work together to help raise the spirits of those people who may not have any family of their own.

I would also like to commend Aldi for their kind donations of food to be put into the hampers.

**PRACTIONER/S: Rachel Wright**

**LOCATION: Rotherham**

Possess article with blade/point on school premises/ 2 people involved/ Rotherham

Wooden Christmas decorations and a poster.

The offence was taking a knife in to school and the YP was given a Youth Caution with 6 hours Reparation attached to it. This Yp has difficulties with engagement and is self-admitting of being socially awkward. He also has anxiety issues and Autism. It took me several conversations to get the YP to even acknowledge me and the severity of his offence never mind doing Reparation. When the YP started to engage, between us we decided that creating wooden outdoor Christmas decorations would be a really nice thing to do to be donated to the Rotherham Hospice. The Yp put a huge amount of effort into constructing and decorating them and he got some fantastic feedback from the Hospice which put a smile on his face and he Stated that the feedback 'gave him a good feeling inside.' The YP also created an educational poster about stopping Racism as this was close to his heart as he just can't understand why Racism still exists. With permission the poster was displayed in a local Church as the YP stated it would hit a larger audience as his local Church is a popular place.

**Feedback from Rotherham Hospice:**

Could you thank the YP for the garden decorations the residents love them, and they have brightened up a very dull winter area.

**PRACTIONER/S: Carl Cousins**

**LOCATION: Sheffield**

Robbery, received a Referral Order with nine sessions of reparation to complete.

Remote packs from home, this young person has created Recipe cards, Exercise cards, Bird Feeders and cards to share Something Positive.

This young person originally failed to attend his sessions, he avoided and didn't engage with any telephone calls. Since he has had his back on track meeting he has attended all of his sessions to date and is now always on time, polite and completes each task with care.

The work he's completing is to a really high standard and his drawing skills are shining through, even though he told me he couldn't draw. The Recipe cards and Exercise cards will be donated to a Sheffield Mutual Aid group to be shared with someone who's alone during the lockdown. The other bit's he has done are being donated to Crab Tree supported housing for the elderly.

The young person has said that:

"I'm happy that what I do goes to someone who needs something to smile about"

**PRACTIONER/S: Laura McQuillan**



“I FEEL LIKE I HAVE MADE A  
REAL DIFFERENCE. I FEEL  
PROUD ABOUT WHAT I’VE  
ACHIEVED”

**LOCATION: Nottinghamshire**

A Local park had been vandalised by a young person. The Restorative Justice practitioner spoke to the victim and they asked if it was possible for the damage to be repaired. This was passed onto me to see if there was anything we could do to repair the damaged caused whilst the young person was completing their reparation.

I arranged for the park to be repaired and met with the victim to do a risk assessment and at this point I realised that the park had a lot more damage than was originally described, there had been other instances where the park had been vandalised. To help the victim and the local community I offered the assistance of all young people currently required to complete reparation in Nottinghamshire to go to repair the damaged caused as a group session.

On the day all Remedi Nottinghamshire staff brought groups of young people from across the county and we all worked together to repair the damaged caused by sanding down all of the benches and play equipment to get rid of the graffiti. Young people all worked alongside each other and one even said he would not like his younger sibling to have read the graffiti that had been written.

This was something that would have take a long while to rectify however because we all worked as a group together most of the work was complete in one day, so the community had access to their park again quicker. The main reason I want this work to be celebrated is because all the young people understood that young children deserve a nice park to play in and they understood that they were helping this happen by removing the graffiti.

**PRACTITIONER/S: Gemma Jennings**

**LOCATION: Rotherham**

Damage to property and threatening behaviour toward the police / 5 people involved/ Rotherham/ Direct Reparation.

Letter wrote to the Police and Shop Keeper

The Young person's offence was damage to a shop and abusive behaviour towards the Police.

When I was first introduced to the YP he was very quiet and unengaging so much so that communication had to be through his Mum. After several conversations with his Mum while the YP was on the speaker phone he started to gain confidence and engage more. The YP showed remorse for what he and his friends had done and admitted he felt really guilty for the way he had been towards the Police when they attended the scene especially as they took him home after and he stated they were really nice to him in the car. The YP wanted to apologise but because of Covid restrictions couldn't do this face to face. The Police had asked for him to help with washing the cars and the shop keeper just simply wanted an apology. Together we constructed a letter of apology with the Yps own words. The YP felt a sense of achievement as he has learning difficulties. He also felt a sense of pride when he received the positive feedback from the Police and Shop Keeper, stating "I won't be doing anything like this again as I feel really bad" The YP wanted to hand deliver the letter but again because of Covid restrictions this couldn't be achieved. The letter was sent electronically.

Shop Keeper Feedback: "I accept the letter of apology and thank you. Could you pass on to the YP that the letter means a lot to me and my wife as we would have missed his cheeky/bubbly personality in our shop with having to ban him from coming in.

Police Feedback: "Thank you for the letter of apology. I have put it up on the staff room notice board for everyone to see the effort you have put in to apologising. Some other Police officers have commented what a nice thing to do."

**PRACTIONER/S: Carl Cousins**

**LOCATION: Sheffield**

TWOC offence, received a Referral Order with six sessions of reparation to complete.

Remote pack from home, completed Christmas cards, decorations and Calendar to be donated to Crab Tree care for the elderly.

This young person engaged really well once on the phone, but there were a few obstacles at the beginning to overcome before being able to do any reparation. The main obstacle being housing, as the young person was in between living in a women's refuge with his mum, his girlfriends home and council housing. We waited until the young person felt settled at his girlfriends before continuing with his reparation.

Once the young person was settled he engaged brilliantly, always polite and completed the work on time. The young person was empathetic towards the elderly people in the supported housing as he thought it would be difficult for them not to see friends and family, so he took time over what he was making for them.

When asked what he liked the most about his reparation he said:

“It feels good to know that I helped other people at Christmas time when Covid stopped them from seeing their family”

**PRACTIONER/S: Laura McQuillan**

**LOCATION: Derby**

Assault in the Derby area

I asked the YP to produce a poster celebrating the life of Sir Captain Tom Moore and the fantastic work he did for our Country raising money for the NHS in the most difficult of times during lockdown, discussion positive role models.

This young person completed some fantastic pieces of remote reparation work throughout. This particular piece of work you could see how much thought time and effort had gone into it. From our discussions on the phone during reparation you could clearly tell the YP was inspired by everything Tom Moore had done for the country and was touched by what he had done. The YP said it was inspiring that someone that age could be so positive in one of the worst times in our countries history and to have done this was inspiring to everyone. The YP drew an amazing picture of him and around the drawing outlined the fantastic achievements he had accomplished for this country. A great piece of work done by the YP

**PRACTIONER/S: Evan Garnett**



**LOCATION: Derby**

I am currently working with a young person on reparation who engages really well and always puts a lot of effort into the work he does towards his reparation hours. This YP always makes sure he attends sessions, answers the phone on time and sends clear updates and evidence of his work.

During one of our most recent sessions I asked our YP to create a dedication to Captain Sir Tom Moore, who lost his life to Covid-19. I explained that he could let his creative flare take over and create something bright and colourful to celebrate the life of Captain Tom.

This YP always puts a lot of effort into his work, however this piece was a lovely dedication to a man who has done a lot for his country. It is clear that the young person has thought about what he wanted to put into this piece and has portrayed it very well.

We discussed who he was and his achievements during his life, which some aspects of his life were surprising to both myself and the young person. When talking about Captain Tom a man who died at 100 years old, the young person was surprised to hear he was a keen motorcycle enthusiast! And that he raised so much money for the NHS by walking in his garden.

**PRACTIONER/Rachel Wright**





“REPARATION WAS  
BRILLIANT,  
JUST BRILLIANT!”

**LOCATION: Nottinghamshire**

YP came through on an OOCd for criminal damage committed against his school. After speaking with the victim, they explained they would like the YP to carry out a session of reparation as part of his YJS work.

The YP and his mother thought a session of reparation would be a really good thing to do. The YP agreed to make some suncatchers to gift to the school so they could display them within the playground or by the reception desk

The YP and his mother were really keen to complete this work and really wanted to gift the school the suncatchers in a gesture to repair the harm caused by him damaging the classroom. The school were really appreciative of this and were happy to receive the suncatchers made by the YP. A further direct meeting between the parties will be arranged upon his return to school in March

**PRACTIONER/S: Ellie Crutchley-Macleay**



**LOCATION: Manchester**

Theft and assault of another person, young person received a 10-month Referral Order and 8 sessions of reparation

Working with Covid 19 Packs from home

This was more about engaging and encouraging this young person right from the start of their reparation sessions. This young person engaged really well during sessions and as time went on she would talk more and more and really started to open up, I had many discussions with her officer as she had always refused to engage with CAMHS and really needed their support, between us and plenty of talking over the phone we realised why she would not attend and how difficult her life had been this past year, she finally agreed that she would like to see CAMHS and would we set the appointment up for her. Not only did this young person complete some very good Artwork for her reparation sessions also completing her schoolwork online she has only two sessions left to complete and has engaged fully.

Not that I ever had any doubts, but it's nice to know that even though we are not out in the community on reparation sessions with young people we can still offer advice and full support that is needed over the telephone.

**PRACTITIONER/S: Amanda Abouelnasr**

**LOCATION: Manchester**

This young person was referred to Remedi, due to an offence of Criminal Damage to a Property.

This young person completed remote reparation due to Covid-19.

This young person completed every piece of work given to him. I never had a problem with him, and he was very polite. Throughout my time working with this young person, I built a very good relationship with him and his dad, which then helped his dad support him more with the work given.

**PRACTIONER/S: Gemma Skelly**

**LOCATION: Salford**

56 recorded offences.

Handful of reparation sessions completed in a charity shop. Now taking part in Winter arts college.

This young person did not engage in his court orders for the first year. He then began to engage in reparation and attended all sessions. He was a pleasure to have on sessions and he has now joined us for winter arts college. He has acknowledged that music and art is not really his thing but that he wants to dedicate his time and effort into gaining a qualification. He has attended every session so far and looked at his experience with us with a positive attitude. He is well on the way to achieving awards which will look great on his CV.

**PRACTIONER/S: Beth Wright**

*Thank you to all of our colleagues and service users*

