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# Reparation

A Collection of Case Studies and  
Reflections VOLUME

*By Remedi: Restorative Services*

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# **Reparation**

A Collection of Case Studies and Reflections

*By REMEDI: Restorative Services*

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Remedi

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[www.remediuk.org](http://www.remediuk.org)



“I’VE LEARNED SO MUCH  
DOING MY REPARATION. IT  
HAS BEEN THE BEST THING  
I’VE DONE”

## **LOCATION: Derby**

Assault in the Derby area, young person required to complete Reparation.

We spoke about the type of bullying that goes on in life's society and particularly in schools. We spoke about the effects it has and how damaging it can be.

This young person completed 2 excellent pieces of remote reparation. Firstly it was great to talk to this YP who is currently in school himself and said he has seen it first hand in the past year of lots of bullying both physical and online abuse and how damaging it can be. We spoke about the different types of bullying and the effects it has on people and it was great to listen to the YP have such strong thoughts on this. We then discussed how to make an anti-bullying poster powerful and 'out there' so people would take notice of it. The young person then went away and completed 2 fantastic posters with powerful messages on it, outlining the different types of bullying that occur and looking out for signs from victims on the receiving end from this. The quality of both pieces of work was excellent and does the job of saying 'no' to bullying. A great piece of work that should be celebrated.

### **PRACTITIONER/S: Evan Garnett**



**LOCATION:** **Sheffield**

Robbery carrying an offensive weapon

New Leaves Allotment

It was this YP's first session following a positive induction. He was friendly and polite throughout the session and despite the warm weather he worked really hard and was enthusiastic throughout. He hadn't done much gardening before and really took the lead on what tasks he felt were important and that he wanted to do, he even supported myself and Laura in the tasks we were doing when he finished his own. He planted some herbs that the neighbouring allotment donated to us and we could tell he was proud of himself. It was a fantastic session and was great to see the yp getting so into the work and taking initiative and pride in the work he was doing.

**PRACTITIONER/S:** **Ally Wilde**

**LOCATION: Rotherham**

Wound/inFLICT grievous bodily harm without intent/ 3 people/ Rotherham

Bird nesting box, bug hotels, Covid19 Time Capsule, Restorative letter, Restorative Music Rap.

JB from the outset was engaging and was receptive to any interventions that were available and offered to him. We spoke at length about his offence and he was open and honest about the offence and the circumstances, he was very remorseful and showed a great deal of empathy in relation to the victim. Something JB found very frustrating about the offence was that he was never able to find a reason or answer inside himself as to 'Why he took a weapon on to the streets?' JB understood the purpose and the meaning of Reparation and was willing to complete all work necessary to fulfil his hours. Following his first couple of session which he completed, we always had a discussion to summarise the work and how he felt the session had gone and what he learnt. I noted that our conversations always reverted back to the remorse and how he was searching for the answers to his own internal questions. JB really wanted to engage with the victim via RJ, however, this was not possible as the victim and others affecting by the offence mainly his family did not feel ready. Because of the strength and depth of the remorse JB was portraying, I discussed with him the alternatives to a face to face restorative meetings with the victim and tapped into JB's love of music and talent for writing that he expressed during our discussions. I suggested that maybe writing a song in the form of a letter of apology to the victim could be a way of channelling and expressing his remorse. I also explained that even though the victim was not ready at this time RJ could be revisited at any time if both parties were voluntarily willing. JB subsequently produced the most fantastic piece of work which he felt expressed his feelings and emotions surrounding the mistake of his offence, the remorse he felt, whilst acknowledging guilt. All the words were written by JB and the music was produced by him. This piece of work was thoroughly deserving of the accolade he has received for it and now a referral and introduction has been made to Matt Ellis of Early Help whom will be able to guide JB in the area of musical production, in order that he may be able to focus his attentions on his music aspirations and bring positive outcomes through this, with the main aim of reducing the risk of reoffending.

**PRACTITIONER/S: Carl Cousins**

## **LOCATION: Derby**

Assault in the Derby area.

We discussed the type of words/actions that affect people on the receiving end of hate crime and how this can affect them going forward. The young person then came up with lots of positive inspiring and supportive messages that we could write down on card and cut into leaf shapes and hang on a positivity tree.

This was an excellent piece of work by this young person as she has a hand in the whole project from start to finish. Starting with open discussions about hate crime and the sort of things that go on physically and verbally and how this can affect people. We also discussed how small positive things said to one another can really make a difference to someone's day. This young person really enjoys drawing and writing so got straight down to writing some inspiring supportive positive messages that she felt would really help people that needed to hear it. She used her clearly excellent creative skills to fill lots of cards with positive messages and then cut them into the shape of leaves ready to be hung onto our positivity tree ready to go on display to the public. This is excellent work that should be celebrated as firstly it's for a really important cause that this young person now has some understanding of and secondly, she really took ownership of this and used her creative skills to produce an excellent piece of work. **Practitioner: Evan Garnett**



**LOCATION:                    Sheffield**

Shoplifting offence, received a Referral Order with four sessions of reparation to complete

Completed half of sessions on Hate Crime and Mental health at the allotment, and the other half on Christmas cards and decorations as a remote pack.

This young person came to every session with enthusiasm, she would always ask what we would be doing and have a conversation around other activities they could do to work towards raising awareness of hate crime or mental health. She created a brilliant booklet to support other young people with their mental health by making it interactive with questions and spaces to respond.

I'm incredibly proud of this young person as she can focus and hold a conversation with me for a whole two hour session, whereas at school she's one step away from being excluded due to being disrupted. Because she can sit with me for an hour and focus on a couple of tasks it shows that she can concentrate she just needs more support. She always completes her sessions with a smile and is a delight to talk to, she always asks questions and wants to know more.

I asked what she thought of making Christmas cards and decorations for the elderly care home and she said:

“Yea I really like the idea as it’s helping lonely people at Christmas, making their day better”

**PRACTITIONER/S: Laura McQuillan**



“I FEEL LIKE I HAVE MADE A  
REAL DIFFERENCE. I FEEL  
PROUD ABOUT WHAT I’VE  
ACHIEVED”

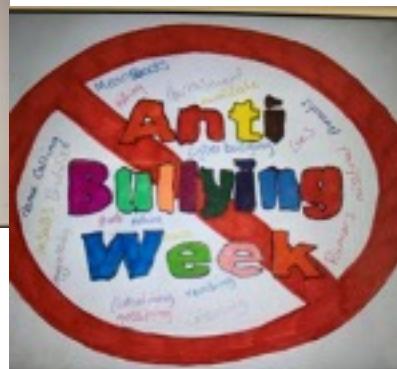
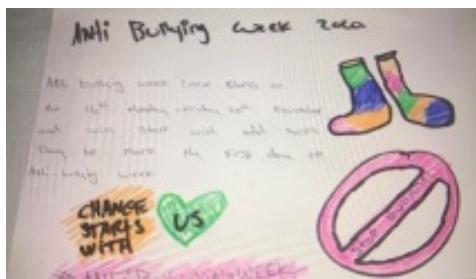
## **LOCATION: Nottinghamshire**

Young people across the county of Nottinghamshire undertaking Reparation took part in a project on the run up to Anti bullying week to increase theirs and their community's awareness of what bullying is, and how to help.

Young people completing remote reparation worked with their reparation practitioner doing research about what bullying is and how we could raise awareness around this issue. As part of their reparation, young people on the run up to Anti bullying week created artwork about what they have learnt and made posters asking people to wear odd socks to encourage people in their community to express their individuality and what make us all unique. Their work was sent across the county to share with people and put onto social media to spread the word.

Doing work around anti bullying made me realise that some of the young peoples understanding around this issue always seemed to focus on school and physical bullying it was lovely to see that the work they did for their community also increased their understanding of the subject. One young person said it has made him look at things in a different way and although it was not for a good reason, he was doing his reparation he was glad he did it.

### **PRACTITIONER/S: Gemma Jennings**



**LOCATION:****Nottinghamshire**

Young person reparation to complete. He had previously had Reparation in the past however he has never completed any remotely before. This YP does not like education, and he did say to his case manager he would not like to make any information posters as he prefers practical work.

As the YP said he would like practical work as part of his reparation, we gave him a remote reparation pack that contained practical work. When planning his work, he said he would like to attend and deliver/install the feeders at a local care home when completed.

This YP has been on orders before and not engaged with his reparation fully. This time he engaged the whole way through and did not miss a session. The only time he came close to not attending he rang his supervisor the night before and said he did not think he was in a good place to attend his session. This is progress as he would have just not turned up in the past.

He engaged very well with this project and on his last session cycled himself to the project to meet his supervisor and installed the bird feeder and 2 suncatchers he had made, hanging them in the garden with care home residents watching him through the window. He received thanks from the staff at the home saying, "this means a lot to the residents as they love watching and feeding the birds in the garden".

He said on his evaluation "I would just like to say doing this today as made me feel good as it's put a smile on the elderly people faces. It only seems a small gesture to me but to them its massive".

**PRACTITIONER/S: Gemma Jennings**

**LOCATION:** **Manchester**

This young person was referred to Remedi due to a range of offences which included criminal damage to property and handling stolen goods.

Due to the Covid-19 Pandemic, this young person completed remote reparation by completing activity packs at home. Subjects ranging from Black Lives Matter, Men's Health and LGBTQ+ Awareness.

This young person with the support of his dad fully engaged with his reparation. He has never missed a session and completed his packs before they were due. He always answered the phone when I called and really engaged well with whatever work I delivered to him. He now seems settled and back on track staying out of trouble by signing up for a CSCS training to be able to work on building sites with the help of his family.

**PRACTITIONER/S:** **Gemma Skelly.**

**LOCATION:** **Manchester**

First offence possession of a bladed article, received a 9 Month RO order and 7 sessions of Reparation

Covid reparation packs to complete at home

This young person was difficult to engage at the start of lockdown as she did not like being indoors and would much prefer to be outdoors on session, but due to Covid this wasn't possible. She is a very pleasant girl to work with but I found that every time I gave her written sessions to complete she would always tell me that she had lost them, we had a long chat and I found out she was really good at Art work and I decided to ask her to help with a project we were doing for a local park and needed some fairies drawing and to also paint some doors she enjoyed this and did some very creative drawings. She has also just completed her Summer Arts award with us and she said that taking part she wants to now pursue a career around Arts and to stop wasting her life. She has since been to her local college and told me she is going to enrol and she was really excited about this, also she is staying on voluntary to help us with the Christmas project we are doing.

**PRACTITIONER/S:** **Amanda Abouelnasr**

**LOCATION:** **Manchester**

This young person was referred to us because he was in possession of class B drugs.

I worked with this young person on creative projects due including Easter and Mother's Day decorations and cards.

I didn't work with this young person long due to the Corona Virus Pandemic, but the projects I did complete with him were really good. He told me that he wasn't good at drawing and didn't like art, but his work and designs were really creative.

**PRACTITIONER/S:** **Gemma Skelly.**



“REPARATION WAS  
BRILLIANT,  
JUST BRILLIANT!”

**LOCATION:** Manchester

First offence robbery of another young person and received a 12 Month Referral order with 12 sessions of Reparation

12 sessions of Covid 19 Packs

When I first contacted this young person to talk about his reparation he really was not interested and didn't want to know, he had dropped out of school and it was at the start of lockdown, so timing wasn't that great. I delivered his first Reparation sessions and maintained weekly phone contact as he seemed to be fine with the calls. As the weeks went on, he started to engage really well and we had some long conversations around the reparation sessions he was working on, he admitted that he had actually learnt a lot about some of the topics we covered. This young man went from not engaging with professionals to fully completing all of his reparation and is now in full time college doing a plaster course, he has also finished his referral order and is staying on voluntary with his officer and other professionals to support him with his Maths and English

**LOCATION:** **Salford**

Sexual assault on a younger family member.

Hate Crime Awareness work, Designing 'Care Packages' for refugees, Pathways planning project, providing feedback of the service for a report.

I first spoke to this young person when he had told his case manager he would like to help out at a charity shop. As it was during lock down, I rang him to discuss this and I told him what would be on offer as a result of CV19. He was fine with this and ever since I have delivered his work, communicated with him and picked it up in a few weeks time with no problems. The care packages he designed were very thoughtful and he won himself an Amazon Voucher through this work in the competition. When asked for his feedback of the service he has received, he said nothing but amazing and lovely things. He admits he has struggled and that he has taken the help offered to him. He has had a very complicated and confusing start to life but with the help of us, along with his own motivations, he is now working full time and has developed strong and trusting relationships with staff.

**PRACTITIONER/S:** **Beth Wright**

**LOCATION:** **Salford**

22 Offences over 3 years

We have worked together from the start of my work with Remedi up until now. We have completed every type of reparation work possible, from creative indoor projects to outdoors in the local community.

Over the period of working with this young person, he has always engaged in reparation well. He has never missed an appointment and always cracks on with work very well. His offending behaviour however was still ongoing, getting into trouble with friends and receiving a multiple different court orders through the time I have known him. Not much seemed to be improving in terms of his offending. Recently however, there seems to have been a maturational change within this young person. Through actions of his own, this young person has shown a restorative approach, making amends for some of his actions with staff in school. He has continued to complete his work packs from home to an excellent standard and appears to be taking steps in the right direction. This has had a huge positive impact on family life, with his mum being exceptionally proud of this change. I believe that through the positive work done with him, including reparation, this young person is growing into a thoughtful and mature young man.

**PRACTITIONER/S:** **Beth Wright**

**LOCATION:** **Barnsley**

Common Assault

Reparation covid-19 home packs: Bird feeders, step up beat hate, Christmas cards, Reindeer baubles, get well soon cards, etc...

This yp did not have the best of starts to reparation and we was not fully aware of this yp's learning needs until after they had started their reparation sessions. It was decided between the us, the case manager and the family to initially postpone the reparation sessions until we knew the full extent of this yp's learning needs. When we restarted this YP's sessions I took some time in designing each pack that were simple for them. I then ran this past the case manager before speaking to mum over the phone. This process seemed to work extremely well and they have now completed all 9 sessions of reparation with 6 weeks left of their order. This YP has worked extremely well since restarting their reparation sessions and with help from the case manager and mum this yp has completed very successfully.

**PRACTITIONER/S:** Beth Brooke

**LOCATION:**

**Sheffield**

Possession of knife blade/ sharp pointed article in a public place-

RO

Christmas Cards

This YP has had a very difficult time over the past few weeks, he has moved accommodation and has been feeling very lonely. This has made him really get on board with the Christmas RAP remote packs making cards and decorations for the elderly. He has made some lovely cards and was very pleased to be told that one of his cards was given to a lady who had no family and wasn't expecting anything at all for Christmas. It has made him reflect and has reached out to ask if he can volunteer with the elderly. He isn't confident writing so we're working on finding a care home with a resident who has access to zoom we can facilitate and supervise conversations to combat his loneliness and the loneliness of the elderly.

**PRACTITIONER/S:** Ally Wilde

**LOCATION: Rotherham**

Assault a person-ABH/ 2 people involved/ Rotherham/ YC with 6 hours Reparation.

Christmas Creative packs.

The Young person's offence was a serious attack on her victim while on the way home, on a school bus, goaded by her peers. After speaking to her Father for the initial induction process he was fully supportive of his daughter to give back to the community with as much work as we could possibly give her. The YP was very receptive to her order and fully understood what Reparation was about even offering extra hours voluntarily. The work completed was of very high standard and completed on time. All the Christmas decorations and wooden garden decorations were donated to the Rotherham Hospice. The Yp was very interested in engaging in RJ as she felt so bad for what she had done and wanted to apologise to her victim.

YP feedback on her Evaluation:

'Thank you to you and Charlotte for explaining things clearly and giving me the confidence to apologise to my victim, she has accepted my apology and we are now friends again'.

Fathers Feedback:

You have definitely had a positive impact on my daughter, she understands what she has done wrong and has enjoyed the creative work you have given her and 100% understands the importance of giving back and thinking before she reacts.

Rotherham Hospice feedback:

Thank you so much for all the decoration and especially the garden ones as it has brightened up our residents view during this festive period.

**PRACTITIONER/S: Carl Cousins**

***Thank you to all of our colleagues and service users***

