



Reparation

A Collection of Case Studies and
Reflections VOLUME 1

By Remedi: Restorative Services

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By **REMEDI: Restorative Services**

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Remedi

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“I’VE LEARNED SO MUCH
DOING MY REPARATION. IT
HAS BEEN THE BEST THING
I’VE DONE”

LOCATION: Salford

Incident at school, damaging property and aggressive behaviours towards others.

Painted plastic to make pots for the #PlasticAintFantasticProject, cleaned the kitchen at Salford Open Learning, gardening in Peel park, Christmas cards for the foodbank and joined the community group at Connect Church making youth garden decorations.

This young person has completely transformed from when I first met her to now. At the start of her order she was very resistant to meeting new people, would often have her phone out during the session and on one incident in the school initially refused to do the work. However, this young person manages to calm themselves down very quickly and, in the mentioned incident for example, came back inside and did an amazing job of cleaning the kitchen for the school. Since then, we have established a great relationship and she has been a pleasure to have on all sessions. She engages with others in a very polite and respectful manner, makes effort to look after everyone she comes across and is a very positive person to be around. I have seen her develop positive relationships with people she has just met and in a group setting has shown herself to be very well liked by others. Even though she expresses a dislike to some of the work at the start of the session, she gets on with it no matter what. She has managed to impress me throughout my time with her as she has had quite a hectic life. She has not let things that could have got in the way of her progress stop her one bit.

Practitioner: Beth Wright

LOCATION: Manchester

This young person was referred to us because he was caught conspiring to steal from a motor vehicle.

I worked with this young person at the Life Charity shop in Northenden. He helped out in the back of the shop with new stock, labelling and general cleaning.

When I first met this young person he told me that he didn't want to do his order but he was fully aware that he had to. As time went on he seemed a lot happier with the placement and just got on with it. He told me he realised that because he got caught he need to do the 'time' for it.

PRACTIONER: Gemma Skelly.

LOCATION: Manchester

Five offences mainly criminal damage and assault, also burglary so quite a few people involved. Moston Miners Club involved gardening and preparing the function rooms for the local community /Broad Hurst Community Centre was gardening project

When I first met LK for his first Reparation session he made it more than clear that he was not going to attend again, and he didn't at the start, his engagement was very low indeed but with perseverance and maintaining a lot of contact with his Mum LK started to improve a great deal up to the point I was going on annual leave and I told LK somebody else would take his last two sessions, he asked me if he could wait until I returned so we could do them. He needed a lot of text messages and reminders all the time as he would quite easily forget and I was aware of his learning difficulties. On sessions he was a pleasure to work with and would actually get on with any task that was given to him and never stopped talking from the moment we started, always very polite to both me and other staff members. The staff at Moston Miners Club used to look forward to him helping out at the club. This young man went from refusing to engage and did not care about his order or what would happen to him to completing all of his reparation sessions and his order successfully.

Practitioner: Amanda Abouelnasr

LOCATION: Manchester

This was a first offence with a bladed article on a taxi driver, the young person received an 18 Month YRO

Attended Debdale Park cutting hedges gardening and general maintenance around the park grounds. Moved sessions and attended Broadhurst Community Centre where we was planning an Easter Event for the club

AA was difficult to engage when we started sessions and attendance was quite poor, I tried to engage him with a different placement but he wasn't interested so we attended Debdale Park at the beginning and although he did attend sometimes he always seemed to have an excuse to go home early he was also struggling to get up in the mornings for his reparation sessions as he was on medication as well , after speaking with his officer and AA we decided to move the session to an afternoon and also change placements .

We attended Broadhurst Community Centre and was involved in Planning and running an Easter Event for them, AA took to this project straight away and came up with some fabulous ideas for the event, it was very clear that AA needed a project that would challenge him, he got on very well with the manager at the project and had many lengthy conversations around life in general. This young man went from very poor attendance to waiting on his front door step ready to go to his placement, when it came to near the end of his reparation session he could of finished and completed his sessions but he wanted to save the last one for when the Easter Event was on as he had done a lot of the organising. Unfortunately due to Covid 19 the event never took place. AA completed his last session at home and is coming to the end of his order.

Practitioner: Amanda Abouelnasr

LOCATION: Manchester

Possession of a knife in public space

All CV19 pack based: Mental Health awareness, Black Lives Matter Movement, Kindness, Healthy life style, Journal.

This young person's work should be celebrated as he has produced some of the most creative, well written and thoughtful bodies of work that we have received back during lock down. He has shown he is a very talented drawer, portraying his own unique style that creating very colourful and bold pieces of work. He has also shown to us that he understands events that are happening in the world right now and is able to clearly articulate his point of view and what he understands about them, creating powerful imagery and language.

This can be especially celebrated as he has not had experience of 'normal' reparation, yet, has not complained about this or about the work he has been given. All work has been completed on time and has shown he is very pleasant when I have picked up/dropped off the packs. All work has also been consistent, creating multiple amazing outcomes.

Practitioner: Beth Wright



“I FEEL LIKE I HAVE MADE A
REAL DIFFERENCE. I FEEL
PROUD ABOUT WHAT I’VE
ACHIEVED”

LOCATION: Sheffield

Work undertaken:

BLM awareness and mental health work

This YP has been engaging well with reparation from the start, we had some difficulties initially with the creative packs as he has no way of sending me pictures of his work. I've been working with him for a few weeks and have had to trust that he has been doing what I asked of him. Every week he has attended his sessions and engaged well in conversation with me as well as asking pertinent questions about the work so I know he has been listening and taking it in, I believed that he was doing the work week by week.

I have collected a few week's worth of work in one go and he has done some excellent work for BLM and some well-researched work on mental health which will be used towards a booklet by young people for young people. I have delivered some more resources on BLM as he has expressed he is passionate about it so am looking forward to seeing more great work in our future sessions.

PRACTIONER/S: Ally Wilde

LOCATION: Rotherham

Assault by beating of an emergency worker/ 1 person/ Rotherham

Work Undertaken: Reparation remote packs/ Bird boxes and Bug hotels

When I met RS he was shy and non-engaging with most of the conversations having to go through his Mum. Once I had broken down those barriers' RS came out of his shell and engaged well showing interest in the Remote packs on offer to him. He chose to build a bird box and a bug hotel, he was very creative in his decoration of the bird box and wrote a message on the top to his Nan saying "Your wings were ready but my heart was not." RS requested the Bird box to be donated to the Rotherham Hospice where his Nan passed away.

Mums feedback.

"You have managed to communicate on a level playing field with my Son and therefore he has been willing to do the work asked of him and have open conversations with you. Thank you."

Practitioner: Carl Cousins

LOCATION: Sheffield

A young person with 10 hours of reparation to complete, had been a victim of Child Criminal Exploitation .

The young person wanted to use her reparation hours to share her knowledge on Child Criminal Exploitation and the dangers of this

The young person's reparation hours were completely young person led, from the idea of what to do and what she wanted to achieve from each session.

The young person produced an excellent resource to be used with other young people to talk about the topic of Child Criminal Exploitation. The idea started off with notes, pictures and diagrams. This evolved over the sessions into a brilliant booklet produced on Canva, so it looks professional.

The young person was very proud of herself of what she has made, she quoted:

"Yes I'm really happy with it, it can give other young people an insight into the dangers of perpetrators, drugs and alcohol and the trouble you can get from being involved"

I asked how she hoped for the booklet to be used and she said:

"To give other people awareness and to be used in support packs given out by Barnardos and other places"

Practitioner: Laura McQuillan

LOCATION: Derby

OFFENCE: Assault in the Derby area

Due to the current lockdown restrictions all this young persons' reparation has been done remotely. The young person completed different pieces of work from home- doing creative drawings and posters. For example, creating a poster supporting the NHS and creating a poster that elderly people will receive in care homes supporting them in this difficult time.

This young person's engagement level throughout the whole of his reparation was fantastic. There were never any problem completing his reparation and getting in contact with him. Each phone call he was extremely polite and did everything that was asked of him. This young person is clearly extremely talented at drawing as each piece of work was to an extremely high standard. Most of the work was drawings/cards that were sent to care homes for elderly people in Derby city, lots of drawings with positive messages. The work will be well received by the elderly care homes and the young person should be extremely proud of the excellent work completed

Practitioner: Evan Garnett

LOCATION: Derby

Whilst the leading theme of reparation at Derby YOT has been mental health and reducing isolation and loneliness during the outbreak of COVID-19, a young person asked me if they were able to incorporate their acrylic paints – instead of just using crayons. The young person now creates paintings weekly on reparation, which they find relaxing and destressing, whilst creating thoughtful artwork to be shared with the community.

The young person has evident investment in their reparation, focusing on the important topic at hand, so much so that they wanted to go ‘the extra mile’ and paint their work. As a practitioner I am really impressed at the meaningful work he has created and the skill in painting he is developing.



Practitioner: Shannen Merwick



“REPARATION WAS
BRILLIANT,
JUST BRILLIANT!”

LOCATION: Nottinghamshire

YRO-ISS with 12 weeks of reparation to complete, all remote reparation. Yp to complete different remote sessions including mental health awareness, loneliness awareness.

Yp was referred through to me during lock down as case manager could not fill his timetable as many interventions were not available due to lockdown and case manager knew Remedi were working well remotely so asked if we could give this a go with this YP

This YP had not engaged very well with other professionals on his order so far.

During his reparation sessions he has worked and engaged very well, he has particularly impressed us with his art work. YP has completed 2 pieces of work that were very artistic. I did ask for an explanation of the picture of the man sat down on his loneliness piece of work and he said this is how I imaging loneliness feels like emptiness going right through you.

I did share this image with case manager and copied in his manager and mine as I did think it still needed to be brought to their attention, due to the content of the image to check that we could watch for any concerns relating to his mental health.

YJS manager said:

“I love the picture. It is so powerful. Case manger do you think that there might be an opportunity for this YP to use art to express himself more? May be worth having a chat with him and I am sure that we could link him in to some kind of art project to help him explore his creativity. Something like this could be great for YP if he wishes to develop this talent.

I feel if had not undertaken this work with him on his reparation session it may not of brought to professionals attention the creative way this yp finds to express his emotions and how good his art is (please see overleaf)

Practitioner: Gemma Jennings



LOCATION: Rotherham

RO/ Aggravated vehicle taking/ 1 / Rotherham

Woodwork for a community project.

I met NK in strange circumstances before he was even referred to me, we passed each other in the corridors of the office, and he stopped me and asked if I had the time? He then continued to ask of my Roll and duties to which I answered, and he replied, “so you will be seeing me soon then as I have Reparation hours.” When I finally got to meet NK for the induction, he was the same with me and was interested in what we were going to be doing and the reasons behind Reparation. We had to collect more wood for the project and NK was incredibly organised with this task. We completed a bird feeding table for the Rotherham Hospice which he took great pride in delivering to them and explaining why we had built it for them.

Feedback from the Hospice: “Thank you for the bird feeder it will bring great pleasure to our residents and what a pleasant young man, if he would like to volunteer in his spare time, we would welcome him here”

Feedback from case manager: “Nk has now secured a voluntary job at the British heart foundation and thank you Carl for guiding him through his reparation hours and advising him he should and could go for the roll at the British heart Foundation.

Practitioner: Carl Cousins

LOCATION: Sheffield

A Sheffield young person had been given 4 sessions of reparation for a shop theft

The young person had completed an excellent session around National Allotment week in his back garden, donating his creations to his grandad, auntie and a local elderly care home

Whilst making a bird box and feeder the young person really opened up about wanting to get a job and start making something of himself. He was embarrassed of his past and he wanted to prove to his Grandad and his friends that he can get a job and turn his life around. The determination of this young person really shows from his speech and body language and he fully appreciates the help and conversations to support him with this.

He wanted to make a unique bug house for his Auntie, so he moved away from the standard plant pot bug house to creating a triangle house which looked brilliant and was completely unique. He was very proud of this and looked forward to gifting this to his auntie.

He wanted to gift the bird box and feeder to his local care home as his gran recently lived there and he thought the staff did an amazing job at looking after her.

The young person quoted:

“I want to give back to the care home because they looked after my nan, I think they would like a bird feeder and house to watch”

Practitioner: Laura McQuillan

LOCATION: Sheffield

Motoring Offences

Litter picking in Firth Park

One young person was struggling to engage with the remote reparation and creative packs so we were excited to be able to offer him a face to face session litter picking in his local park. It was my first face to face session as I joined the Remedi family 2 weeks before Lockdown. I was really eager to do the session and was delighted when the young person seemed just as eager! He was extremely engaged with the task and was very keen to help clean up his local park. He mentioned that he sometimes picks up litter that he sees as he thought littering was disrespectful. He joked about making it a competition and who could collect the most litter and make it into a fun game. We also found a rock which had been made and left by another young person in Sheffield and we all hid it for someone else to find which made him feel like a part of his community. He said he had enjoyed his session and felt 'it had been a very worthwhile couple of hours'. He worked very hard throughout with very little encouragement.

PRACTIONER/S: Ally Wilde

LOCATION: Manchester

This young person was referred to Remedi due to Breach of Criminal Behaviour Order.

I was working with this young person at the Bread and Butter food bank project in Beswick before Covid-19. A reparation pack was delivered to him whilst on UK Lockdown.

During my first session with this young person, it was clear that we would need to adapt our remote reparation pack as he has ADHD and struggled to concentrate and engage with it at home. While the UK has been on Lockdown, I have kept in touch with him and his family to ensure a relationship was built. I have been in contact with this young person every week and after some time he agreed to fully engage with the reparation packs and he wants me to help him each week. Through encouragement I met this young person weekly at the local park to complete his reparation pack. He fully engaged with the work and conversations we had. This was a complete turnaround from when I first started working with him.

All of this young person's reparation hours are now completed and his mum came to pick to collect him on his last session with flowers and a card for me as a thank you for being patient with him. He has done really well with catching up with his hours and he said he would miss working with me. It's been a pleasure working with this young person.

PRACTIONER/S: Gemma Skelly.

LOCATION: Rotherham

Various young people/ Various locations

4 YP's from Rotherham were involved. The YP's were given the information that Remedi were planning to visit Schools with the aim of providing education and assisting with the training of Friendship Ambassadors forming education pathways in the subject of Bullying and Anti Bullying measures. Following discussions between all the YP's in relation to their own experiences in education, they collectively decided the construction of a bench could not only be symbolic but also be practical. The idea evolved and it was decided the bench would be named a Friendship Bench and would be brightly coloured. The painting of the bench lead to a good debate and it was chosen that the bench would be colourful but not the LGBTQ colours, it should be rainbow colours. It was decided that the friendship bench should be all inclusive and if occupied it could easily be monitored by the Mentors/Ambassadors making it easy for them to check in with people. The YP's also decided that the bench should carry the words 'FRIENDSHIPS ARE LIKE RAINBOWS THEY BRIGHTEN UP YOUR DAY'.

Feedback from the Rotherham YOT was: "What a fantastic idea and the Young people who worked on it must have enjoyed the engagement and construction for such a worthy cause, Are you going to mass produce them as I can see every school will want one of these?"

PRACTIONER/S: Carl Cousins

LOCATION: Manchester

First Offence -Robbery on three occasions of mobile phones and received an 8 Month RO

This young person had to complete 7 sessions of reparation during Covid working from home address

This young man would complete any task that you gave him and said he was glad of the reparation sessions to do at home as he was too scared to leave the house during Covid. He always answered the phone at the times that were given to him and engaged very well during our phone sessions, he produced some very good work during the lockdown. When I went to collect his final reparation work he seemed quite sad that his sessions were all now completed and asked if he could stay with us voluntarily , he has stayed with us and been helping us out on a project we are doing for a very big national park in the North area . He is also completing the Summer Arts Award and has produced again some amazing work. It has been a pleasure to work with this young man and still is.

PRACTIONER/S: Amanda Abouelnasr

LOCATION: Manchester

A multitude of offences including theft, assault, harassment and anti-social behaviour.

Charity shop work, sorting out the stock and rearranging displays. During CV19 he helped out at home for his nan, doing the shopping and looking after her.

This young person had been known to the YJS for a few years. On his previous orders he did not engage and was consistently breached and sent back to court. On his most recent order, he agreed to engage with his case manager and me for his reparation. He had a significant amount of issues in his personal life and changed addresses 3 times whilst I worked with him for 5 months yet managed to attend all sessions and bring a positive attitude. During lockdown, I spoke with his nan who informed me of all the great work he was doing around the house for her. She said she has seen him mature within the last few months and noticed that he has come along way.

PRACTIONER/S: Beth Wright



**“I FEEL LIKE I LEARNED A
LOT ON THE SESSIONS”**

Thank you to all of our colleagues and service users

