Remedi are recruiting a Young Victim Case Worker to work as part of the ‘Got Your Back’ team in Derbyshire. The Role will be supporting young people aged 17 and under emotionally and practically to help them Cope and Recover from an offence. The role will be 35 hours per week over 5 days (including some evening and Saturday work) based at Derbyshire Constabulary Head Quarters in Ripley and home based. Level 2 vetting and DBS checks will be required.

Location: Derbyshire

Hours: 35 hours per week - funded until March 2022

Salary: £20,280 (pro rata) p.a. plus 6% pension contribution

Leave: 25 days plus Bank Holidays

Funding for these posts is currently secured until 31st March 2018.

Remedi Job Description – YOUNG VICTIM CASE WORKER

# Profile

To provide telephone, virtual and face to face support to young people aged 17 and under who have been victims of crime across a range of offence types throughout Derbyshire.

To provide practical and emotional support to young victims personally via telephone, face to face and via virtual means and to signpost/refer onto a range of specialist providers across the county to meet their identified needs

To deliver awareness raising workshops directly to children and young people in secondary schools around the County (this can also be done virtually).

To maintain and build positive relationships with partner organisations by delivering briefings to teams and undertaking outreach work.

To develop our social media profile in order to raise awareness and increase self-referrals from young people.

To develop our ‘youth forum’ to ensure young people have a voice in the development of our service.

Under this contract all REMEDI personnel will operate under the service title of ‘Got Your Back’ - all references should refer both to the umbrella organisation (REMEDI) and the operational project named ‘Got Your Back’.

To do this you will need to have certain skills and qualities:

**Communication -** As a case worker you will be expected to undertake a needs assessment to identify any support needs the individual may have, you will then be expected to jointly develop a support plan to address the individual needs identified. Listening and responding to what is being said so that young people feel supported and valued is an essential part of this role.

It is vital that you have experience working with vulnerable young people, ideally over a range of ages and are able to think creatively about how you support to enable the young person to articulate what they are thinking and feeling. An ability to build relationships and trust with young people is vital.

Flexibility - Working with people requires a flexible approach to ensure they are contacted at times convenient to them; this can involve working on evenings and weekends. In return, we don’t expect you to work a rigid 9-5 Monday-Friday working week. You will be expected to manage your diary effectively and be prepared to travel across the County (and occasionally other parts of the country). As you will be part of Derbyshire Victim Services you will be expected to provide out of hours telephone support on a rota basis (5-8pm Mon-Fri and 9-1pm Saturday).

Motivation – The role is very rewarding and enables people affected by crime to Cope and Recover. It is a vital part of the role to work in close partnership with other agencies, this means you are going to be out and about a lot. It is not the type of job where you are going to be sat at a desk all day with your manager next door. You will have to work from your own initiative and make judgements that take into account the needs of the people you are working with, your own workload and the specific contract requirements.

There will be an expectation of you to promote and raise awareness of the service in your area to increase the level of referrals. This includes working closely with Schools, youth clubs, Youth Offending Teams, Looked after Children’s homes and Multi-Agency Teams. We want you to be the type of person that will see this as a challenge you want to meet because when it is achieved, lives are changed.

IT Capable – We want practitioners to spend the majority of their time working with people. There is however a responsibility to record information accurately and promptly. As a result it is essential that you are proficient in using:

* Email
* TEAMS, Zoom etc
* Electronic calendar
* Word
* Excel

Safe - We want you to work safely in all aspects of your role. This will mean following our own internal policies and procedures and will require you to consider safety in relation to the following aspects:

* Safeguarding
* Lone Working
* Data Protection
* Confidentiality

What to expect

*"I have never worked for an organisation that has been so empowering, encouraging and supportive. I feel very lucky to work for such an incredible establishment"*

*Quote from a member of the Derbyshire Victim Services team*

* The role covers Derbyshire, so expect to travel. Expenses are fully covered, but you will need a full UK driving license and access to a vehicle.
* A 6 month probationary period where training and support will be provided, milestones will be monitored and shadowing and co-working with colleagues will be encouraged so that you can learn from your peers.
* A great salary with an additional pay increase on your first and second anniversary of working with us.
* A generous holiday entitlement with an increase in holiday entitlement after 2 years service and thereafter to the point of 5 additional holiday days.
* A flexible working environment
* A laptop and mobile phone will be provided to enable you to work remotely.
* A high level of Internal and external training will be offered. The expectation is that you engage in this training and implement it within your working life.
* Access to free and confidential support and counselling
* Opportunities to progress throughout Remedi
* You will be required to undertake a DBS check and Police vetting to level 2 prior to a formal job offer is confirmed
* You will have a line manager who you will meet individually at least once a month and they will also be available during the week to provide support and guidance.
* Under this contract all REMEDI personnel will operate under the service title of 'Derbyshire Victim Services' - all references should refer both to the umbrella organisation (REMEDI) and the operational project named 'Derbyshire Victim Services’.

**Please return completed application forms along with your equal opportunities form to** [**recruitment@derbyshirecore.org**](mailto:recruitment@derbyshirecore.org)

**Closing date is Monday 23rd August 2021 at 12pm – We will not accept any applications after this date and time.**

**Interviews will be held on Friday 26th August 2021 via TEAMS/Zoom**