Remedi Job Description – YOUNG PERSONS RESTORATIVE DOMESTIC ABusE PRACTITIONER

Remedi are recruiting a Young Persons Restorative Domestic Abuse Practitioner, to provide high quality Restorative interventions and advice for young people (aged 10-18), with a focus on reducing risk and aiding emotional recovery from the harmful impacts of domestic abuse. This will be done **remotely.** This will include emotional and practical support and the delivery of restorative interventions over the phone and via video call. The role is funded currently until the end of June 2021. You will work 35 hours per week and will primarily cover the city of Manchester area.

Location: Remote working covering the City of Manchester area

Hours: 35 hours per week

Salary: £20,280 per annum plus 6% pension contribution

Leave: 25 days plus Bank Holidays

# The Role

*“You have been amazing, I really appreciate your help, and have felt at ease.”*

*Quote from a service user affected by Domestic Abuse in Barnsley*

We want you to be able to provide telephone and/or video call, emotional and practical support to people affected by Domestic Abuse in Manchester. Your primary role will involve delivering support and restorative interventions with young people (aged 10-18) who are experiencing domestic abuse.

In addition to this, we want you to be able to deliver awareness raising workshops on a 1-2-1 basis via telephone and/or video call to young people in Manchester. You will also be expected to utilise restorative approaches with young people and sign post to relevant support services where necessary.

You will be fully trained in the CEASE programme and using restorative approaches with the people you work WITH. This will include being trained and confident in delivering Restorative Mentoring Services, Mediation, Restorative Justice and Restorative Circles. This will help the people we work with to cope with what is happening to them and their families, and to work towards reducing the impact of the Domestic Abuse.

You will work to build positive relationships and ensure partnership working with Supporting Victims’ Unit, Housing, DWP, Health, Social Services, Solicitors, Police, Youth Offending Service, Courts, Domestic Abuse Services etc. on behalf of clients and to act as their advocate where appropriate. Good working relationships are key to succeeding in this area of work.

To be able to fulfill the above, we are looking for a certain level of skills and qualities:

As a Restorative Young Persons Domestic Abuse Practitioner you will be expected to complete a holistic, client-centred needs assessment with the people you work with, taking account of the whole family to identify any support needs they may have. You will then be expected to jointly develop a support plan WITH them to address the individual needs identified. You need to be able to listen and respond appropriately to what is being said so that people feel supported and valued. This is a key attribute to being successful and delivering a quality service in this role.

Flexibility - Working with people requires a flexible approach to ensure you are available at times convenient to them; this can involve working on evenings and weekends. In return, we don’t expect you to work a rigid 9-5 Monday-Friday working week. You will be expected to manage your diary effectively and be prepared to travel across the city of Manchester and may be asked to travel to other parts of the country on occasion.

Motivation – The role is extremely rewarding and can instill you with a high level of pride. Working with people affected by Domestic Abuse has such a powerful impact to know you have potentially changed someone’s life and empowered them to move forward. It is a vital part of the role to work in close partnership with other agencies and attend regular remote meetings. You will have to work from your own initiative and make judgements that take into account the needs of the people you are working with, your own workload and the specific contract requirements.

We want you to promote and raise awareness of our service in your area to increase the level of referrals. We want you to be the type of person that will see this as a challenge you want to meet because when it is achieved, lives are changed.

IT Capable – We want our team to spend the majority of their time working with people. There is however a responsibility to record information accurately and promptly. As a result it is essential that you are proficient in using:

* Email
* Electronic calendar
* Word
* Excel

Recording the work you deliver is vital in showcasing the amazing work you will be doing and is a contractual requirement.

Manchester Youth Justice Service have a bespoke recording system that you will be fully trained in during your extensive induction period.

Safe - We want you to work safely in all aspects of your role. This will mean following our own internal policies and procedures and will require you to consider safety in relation to the following aspects:

* Safeguarding
* Lone Working
* General Data Protection Regulation
* Confidentiality

What to expect

*"Working for Remedi has been eye opening, not only with regard to the amazing work they do but also the inspiring, supportive and friendly staff that they employ. I am proud to say I work for this organisation and can’t wait to see what the future holds!"*

*Quote from a member of the Restorative Domestic Abuse team*

* The role primarily covers the city of Manchester area, and you will be expected to work remotely. If you are required to travel, expenses are fully covered, but you will need access to your own vehicle.
* A 6 month probationary period where training and support will be provided, milestones will be monitored and shadowing and co-working with colleagues will be encouraged so that you can learn from your peers.
* A great salary with an additional pay increase on your first and second anniversary of working with us.
* A generous holiday entitlement with an increase in holiday entitlement after 2 years service and thereafter to the point of 5 additional holiday days.
* A flexible working environment
* A laptop and mobile phone will be provided to enable you to work remotely.
* A high level of Internal and external training will be offered. The expectation is that you engage in this training and implement it within your working life.
* Access to free and confidential support and counselling
* Opportunities to progress throughout Remedi
* You will be required to undertake an enhanced DBS check prior to a formal job offer is confirmed
* You will have a line manager who you will meet individually at least once a month and they will also be available during the week to provide support and guidance.
* Under this contract Remedi are funded by the Youth Endowment Fund to deliver this dedicated role.

**Deadline for Applications is 12pm Friday 14th August 2020 – Completed Applications to be sent to recruitment\_manc@remediuk.org**

**Stage 1 Remote Interviews to be held on Thursday 20th August 2020 via TEAMs**

**Stage 2 Face to face Interviews to be held on Monday 24th August 2020.**