



**NEWS FROM  
LATEST TEAM**



**GOOD NEWS  
STORIES**

**NEW STARTERS**

# NEWSLETTER

## Derby YOT/RJ PCC Office

My first few weeks as a manager...

They have been a whirlwind but I have absolutely loved it so far and I feel like I have learnt so much already. Everyone on the team has been so welcoming and have made the transition less daunting, along

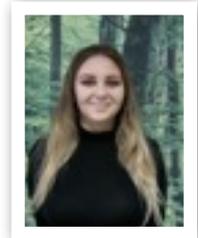


with lots of support from Jo and Nic! The Derby team have already had some amazing outcomes so far this year, and I'm sure there are plenty more to come! There are lots of ideas buzzing around in my head and I can't wait for what's ahead, watch this space...

### DERBY PCC



Tasha and Beth recently facilitated a face to face meeting for an Adult RJ Burglary case. Feedback from both parties was positive. The victim felt relieved to know that he was not targeted and said "I'm so pleased I did this." The offender stated "I'm really pleased we've done this and that someone has given me the chance to say sorry". Both the victim and the offender have continued communicating since the direct meeting and the victim has been to visit the offender in custody.



Olivia, RJP for the adult team in Derby, has recently got back from a two week trip to Disneyland in America. She had an absolutely amazing time visiting all the Disney theme parks and trying all the fabulous foods. Liv's favourite part of the trip was definitely swimming with the Dolphins.





## Derby YOT

Welcome to the team April and Jodie, both part time Reparation Practitioners at Derby YOT! Although they only started two weeks ago they have already got stuck in, starting their shadowing and coming up with lots of new ideas for reparation placements.



Sukhi facilitated a face-to-face meeting for an assault case. The victim has a permanent scar from the incident and felt publicly humiliated after it was filmed and put on social media. The



victim felt this experience allowed her to express herself and manage her anxiety levels to enable her to meet with the offender face to face. " I am glad I did this as it was important for me to face her".

Feedback from young people who have completed reparation:  
 " I have been offered some volunteering work on Sundays from the placement where I did my reparation"  
 "It has made me want to look at a job or some volunteering"  
 "It has made me think about doing better and more constructive things with my time"  
 "It has helped me to get back on track. Talking to my supervisor has made me realise that with hard work and further study I can make more of my future"  
 "Doing reparation taught me that helping the community is free but can be a massive help for those that need it"

## Threatening Behaviour Caught On Camera....



Steve looking terrified as Keely launches into another attack!

## Barnsley Reparation

The Launch Of Our #Onegoalinmind Project

On the 1st November we launched our joint venture project #onegoalinmind. We are working closely with local community semi pro football clubs and South Yorkshire Remedi Reparation Services to work with young offenders who have been referred to Remedi by local courts.

The project has been designed to tackle many issues and aims to improve the mental and emotional wellbeing of young people who have offended and give them a sense of community and belonging.

Young people will access the programme as part of their reparation and will work closely with the 4 All team and the local clubs to develop a sense of belonging. They will be given volunteer roles and responsibilities to assist the football club to grow as well as working towards qualifications that will give them better career opportunities.

Sarah Kendrick, Bsly Team

## News from up North

The Cumbria team have invested a lot of time in recent weeks engaging with other organisations that support victims and/or Offenders within the County to increase the profile and visibility of the Restorative services we can offer.

The work has included delivering a short presentation to groups of Offenders managed by the CRC to increase the awareness of RJ and how it can help Victims and Offenders. A similar model and a good working relationships have been created with the Custodial Establishments that serve the Cumbria area and a number of Centres that specifically support the needs of Female victims and offenders of crime. Initial feedback from all these initiatives has been good and we are seeing an increase in the number of referrals.

We are also building good links with the Community Safety Partnership teams within the County and these are also generating some good enquires relating to how Restorative language could be used in other areas of work.

HMYOI Deerbolt recently invited us into the Establishment as part of a full staff training event they held to provide some staff insight into the work we do, how we do it and the areas of the country we support with RJ. During the course of the day over 80 staff from a wide range of disciplines attended the sessions and very positive feedback was received and relayed from the Head of Offender Management for the awareness sessions provided.

With Restorative Justice week approaching soon, Megan has been working hard of producing materials to support the week and increase awareness within professional partners and the general public of Restorative Justice. Work has included internal communication briefings within the Police, Posters in each of the main Police stations, CRC officers, information displays within public libraries, filming of victims and offenders to hopefully use during and RJ week and beyond , contact with local media (in partnership with the OPCC) to promote the week and RJ work within the County.



The main news within the team away from work was Ashley and Laura’s wedding in October and we wish them every happiness in their future lives together.

They were a little surprised at a wedding gift from some of their friends. Ashley and Laura are now the proud owners of two rare breed pigs!! But we believe they have grown on Ash and Laura as they have now been affectionately named ‘Kevin’ and ‘Kimberly’. A very ‘sty’-lish gift I’m sure!

Ash has sent a lovely wedding day photograph of Laura and himself which we have included. He also sent me some from his stag weekend and his wedding day preparations. Although I think I may have caught him at a weak moment when he agreed I could also share these with everybody!

## Team Building for Sheffield/Rotherham

“On Wednesday 25th October the Sheffield and Rotherham team had a team building night out at Escape Rooms. The team successfully escaped from Alcatraz and celebrated with a meal and drinks after at Vodka Revolution. A great time was had by all, cannot wait for the next one! Thank you to Steve and Head Office for providing us with the opportunity to do this”



## more from “Rotherfield” (AK Sheffield & Rotherham)

“It’s been a sad time in “Rotherfield” lately. Stephen left the team on Friday 27th November to move on to pastures new but he is still doing sessional work for us on a weekend so all is not lost! Sophie also flew the nest in November and is now Manager of the Derby Team. We wish them both all the luck in the world – they will always be honorary members of our team! Despite all the tears we are delighted to welcome Sadie back into the team full time as Victim RJP in December as well as Lacey Foster who will be starting as the new UPW Practitioner on 20th November. We can’t wait to have them on board J”

**North Yorkshire Team enjoying Training delivered by Rachele Murphy Chartered and HCPC Registered Forensic Psychologist (AFBPsS), Head of Psychology and Interventions Services, Senior Manager, HMP Lowdham Grange**





We have just found out that we have awarded the GYB contract for another 3 years, this is absolutely fabulous news. We are all really excited at how we develop the service moving forward.

Referrals for the GYB service are now at the highest they have been since the service started back in April 2016 – Onwards and upwards!!

We have had lots of interest in the upcoming GYB showcase which is taking place on Thursday 23<sup>rd</sup> November at the Royal British Legion in Mickleover, Derby. Our young victims forum have been working really hard on how the day will look and what they want to cover. They have been filmed discussing their experiences of being supported by our fantastic GYB team which will be shown at the event. Look out for an update and photo's in our next addition.

We wanted to share the first part of Abbie's story as the progress this victim has made so far has been astounding thanks to the hard work and dedication of Charlotte

### **Abbie attended the Ariana Grande concert with her sister and got caught up in the devastating events that took place.**

When I met Abbie she told me that she has been struggling with flashbacks, nightmares and panic attacks. She told me that she had been playing the chaos of her experience over in her mind and couldn't make sense of it. I suggested that she could write a detailed account of that day as this could focus her mind on what had actually happened. Abbie told me that this had really helped and that it was good doing it because someone else felt it was important.

Abbie expressed to me that she was scared that she would never get back to the life she had before the attack took place. Abbie was working as a Mental Health nurse and because of the effects to her she had to take sick leave. During this period I drove Abbie to meetings with her Manager so that she was able to keep her updated and discuss how to move forward. Often Abbie struggled to get out of the car so it was important that I was physically present to support her. 3 months on and Abbie is now completing her phased return to work which she was worried would never happen.

Support with Abbie is still ongoing and there are many more needs to address to enable her full recovery.

A quote from Abbie:

*'After the concert happened I think it took me a while to realise how bad I really was. I was in the worst place I've ever been and my last bit of hope was calling Derbyshire Victim Services. The man I spoke to was so kind and understanding despite me being so unsure. To me all of the small worries in life disappeared and became irrelevant. The only thing that mattered was living and being alive. Then Miss Charlotte appeared with her forceful self. Your warmth and compassion from the moment we met is the reason I am where I am at the moment. You have been someone to support me and for me to trust and confide in. You wouldn't believe the relief I have knowing someone knows about everything in my life and still treats me the way you do. It takes a very special person to steal my trust and you may never quite know just how grateful I am to have you helping me.'*

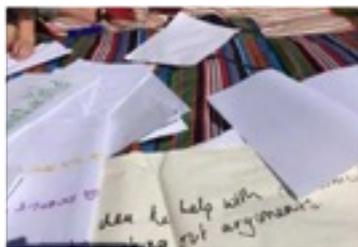
**Charlotte Baldwin, Victim Caseworker**

## Remedy supporting Cheshire Police with Operation Christmas Child

Thanks to Melissa for her gentle persuasive skills in ensuring that we met the deadline to fill the shoeboxes to be sent to Police Headquarters by Friday 10<sup>th</sup> November, this is something Melissa has done for a number of years and feels passionate about. We are pleased to take part and support Cheshire Police in their campaign to support Samaritans Purse.



## Family work - Jackie Towers



The work was with a family of 6 children aged between 2 and 14. I met them and their Mum at Nostell Priory with picnic rugs Pens and paper (and a few treats) and we did an outdoor Family Circle. The children shared their relationship sheets and started to work towards a family plan. They also put together a family manifesto which they now have on their fridge. It was a really positive session and afterwards I got the children access to the play area and they let of steam and had some positive family time.

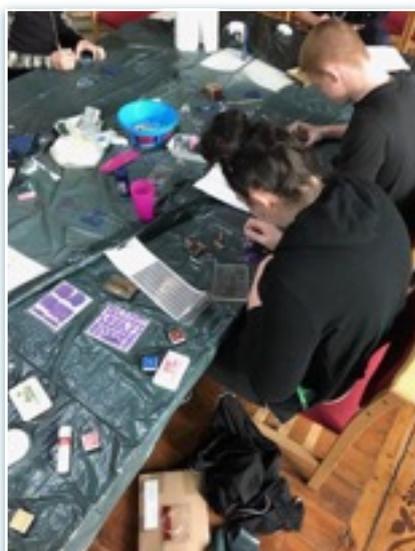
Also a good news/proud Mum article after gaining a 1st in History from the University of Chester my son Luke Towers had just gained a Distinction in his Masters in Cultural Heritage Management from the University of York !! thanks Jackie.



# Swinton Communal Gardens, Luke McShane



“Luke was contacted by Swinton Communal Gardens as they required some help and support in tidying up their outside space ready for their Gala Garden Party where the Lady Mayor would be in attendance. They also wanted to be able to utilise this space for crafting activities in the future. Luke completed 6 sessions of reparation at the placement with 4 young people and their hard work made a real difference. The placement were so pleased with the work they sent Luke a card to thank him. We will continue to help and support the placement to maintain their gardens in the future. Another fantastic piece of work in the community! Great job Luke and all the young people involved”



## Deck the Halls

A group of young people in Nottinghamshire are organising a toy bank and Christmas party for local children and young people who are less fortunate. They have designed a flyer and are busy preparing decorations and plans for their event. A steady flow of toys and donations has come into the office since they started and all items will be donated to local women’s refuges, Sure start, Women’s Aid etc.

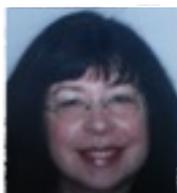


Feedback so far has been really positive and we are looking forward to the event.

## Snippets from North Yorkshire



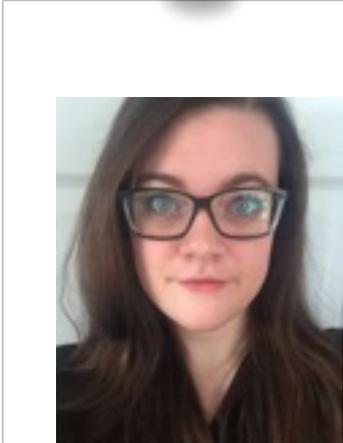
**Megan Kay:** This month I sadly left my position in North Yorkshire as a RJP. I haven't entirely abandoned you all though, as I have now started my role as Violence Prevention Practitioner in HMP Lowdham Grange in Nottinghamshire! I will be spending my time on Lowdham's Social Responsibility Unit, running Remedi's Changing Thinking Ending Violence programme and working one-to-one with prisoners to challenge their violent behaviour within the prison. Although I'm settling in well at Lowdham and the staff are wonderful, I miss you all in North Yorkshire & Humber and I'm looking forward to annoying you all at the Xmas party!"



**Glynis Rees:** The victim of a rape case I have been working with has been filmed talking about her experience of RJ. She talked a lot about how much preparation we did for the meeting and how she felt supported. She was very satisfied with her meeting and wants to let others in her situation know how RJ helped her." The victim of this case will be talking at the Lancashire RJ conference and with the North Yorkshire PCC during RJ Week to help support Remedi and promote RJ.



**Natasha Lacey:** Natasha recently completed internal RJ at HMP Humber between 2 prisoners who were in disagreements and there was concern about this escalating, this is the feedback from one of the offenders who took part: "Each person was given the opportunity to fully explain, without interruption, their version of events, feelings and thoughts. It was possible to agree some common ground and understand the root causes and reasons that this situation had arisen, and how this could be amicably resolved. I honestly feel this type of session was a good use of valuable time within HMP Humber and could, if used appropriately, provide great benefits for all parties concerned."



Hi my name is Alice, I joined the Remedi team in Cheshire at the end of September 2017 as a Restorative Justice Practitioner and will be delivering the restorative choices programme in the Cheshire area. I am currently based at the CRC in Halton, Runcorn but at the end of November I will also start to deliver the programme within the Warrington CRC.

I have spent the past year working in retail while I was looking to start a career within the Criminal Justice System. I graduated from the University of Manchester with a 2:1 Bachelor's degree in Criminology. A large amount of research for my degree involved studying and evaluating restorative justice as a practice. I began to develop a real interest in RJ and so to be able to move forward from a theoretical approach to actually delivering and observing it in practice is an incredible and exciting opportunity.

I am nearing the end of my induction month and it has been a very busy but very interesting time. I have attended training sessions in Stockton Heath police station and Remedi head office in Sheffield. I have also spent time visiting Styal prison in order to see the RCP programme introduced there and was able to observe the training of the women who will be delivering the sessions within the prison. I have received an extremely warm welcome from the CRC teams at Halton and Warrington and also from the Remedi Cheshire team in Ellesmere Port. I look forward to continuing to work with them in order to deliver the RCP Remedi programme and to be part of its inevitable expansion across Cheshire.

Alice Byrne, RJP



My name is Gary Herbert and I am a retired police officer from West Yorkshire Police. After serving a rewarding 30 years in the police I wanted to get involved with another challenging and rewarding career. When I saw the advert for the role at Remedi I jumped at the opportunity. I have to say so far I have not been disappointed. I recently witnessed two victim offender conferences and the interaction between victim and offender was extremely moving, powerful and humbling.

Gary Herbert, RJP



I have just started my job as a RJP in North Yorkshire in October. I have previously been volunteering for Remedi which helped me greatly to familiarise myself with what we do and the lovely people we work with on the team, enough so that I was happy to fly from my home in Hungary to take this role full time!

I recently completed a direct meeting for a Fraud case. After a lot of preparation work facilitated by Megan Kay and me when I was volunteering, we managed to set a date for a victim offender conference for which the offender would have open conditions from prison and the victim was flown over from Dublin. On the day of the meeting, everyone was nervous and excited to finally have the chance to speak to each other. The victim was very composed and straightforward with her questions and the offender was challenged throughout the meeting which he admitted helped him to better understand the impact of his offence. The meeting lasted two hours and ended by agreeing that they would work on trying to change the legislation around vulnerable people and how they assign someone as their power of attorney. They both agreed that restorative justice was a good experience for them and that they would recommend other victims and offenders of crime to take part in it in order to help them get closure and to cope with the impact of the offence.

Welcome to Laura to the North Yorkshire team, and fantastic work organising and completing a complex direct meeting within her first month within the team and the first "International RJ case", great work already with a great outcome.

Laura Schmidt, RJP



## Team HumberSide

Recently we have been working more closely with the Early Intervention Teams and as a result we have had to take on a range of new interesting and challenging cases involving families and disputes between parents and children in particular. Often our work will involve supporting young people to communicate more effectively with parents and other partner agencies so they can begin to see some change in their behaviour.

Lindsey had the following to say about the work she has seen from fellow team member Laura:

*"I attended an initial visit with Laura Edwards to meet a 17 year old female, Sarah (not her real name). At the time of the visit, Sarah was staying out all night, worrying her parents, getting arrested on regular occasions, committing anti-social behaviour with other groups of youths and having regular appearances at court. In the referral stage we were told that Sarah did not engage with any support agencies but Laura decided to try. On the initial visit I attended with Laura at Sarah's home, Sarah sat on the kitchen floor and did not speak to us at all. Since this visit, Laura has been working with her and helped her identify her needs and recognise the triggers for going out all night and setting interim targets. On my last visit to Sarah with Laura I observed a massive change in Sarah, she is now on an Employability programme at her local college which will progress into a Hair and Beauty course, and she is adhering to her curfew as well as making plans for the future. Sarah has made excellent progress in this short time and it is down to the brilliant work that Laura has been doing"*



**April Augustin**  
Restorative Justice  
Practitioner  
01/11/2017



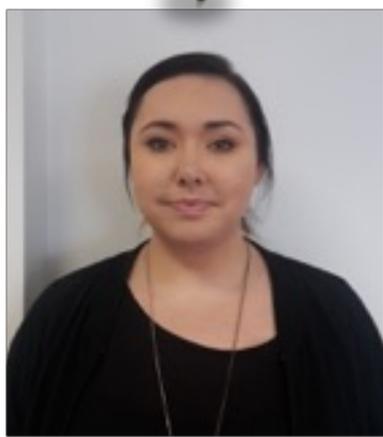
**Jodie Stanton**  
Restorative Justice  
Practitioner  
01/11/2017



**Andy Lightfoot**  
Restorative Justice  
Practitioner  
06/11/2017



**Emma William**  
Restorative Justice  
Practitioner  
13/11/2017



**Gemma Williams**  
Restorative Justice  
Practitioner  
13/11/2017



**Lacey Foster**  
Restorative Justice  
Practitioner  
20/11/2017



**Julie Ashmore**  
Restorative Justice  
Practitioner  
30/10/2017

## Case Study: Before and After - Direct Reparation Rotherham

**Young Person(s): 'Mason' (16) Referral Order - Throw / cause to fall a stone / matter / thing against a railway engine / tender**

Following on from an extremely positive direct meeting with a representative from Network Rail Mason agreed to undertake some work for them to repay for harm that was caused.

It was agreed with Network Rail and the young person that he would spend a day painting over graffiti at a railway station in the local area. Prior to this session he completed a number of community based hours and through them all he expressed that he was eager to do his direct work.

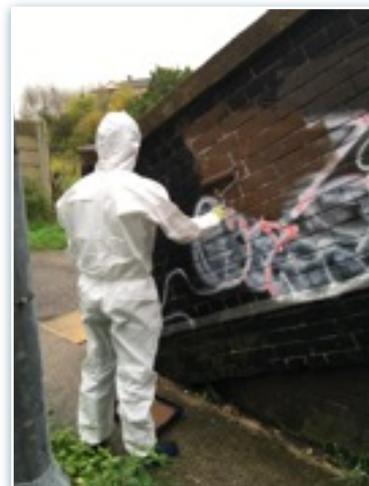
Due to a variety of delays the direct session didn't take place until the day after his order finished but Mason was adamant that he wanted to do the work, as he felt that it was important to show that he was willing to do make amends.

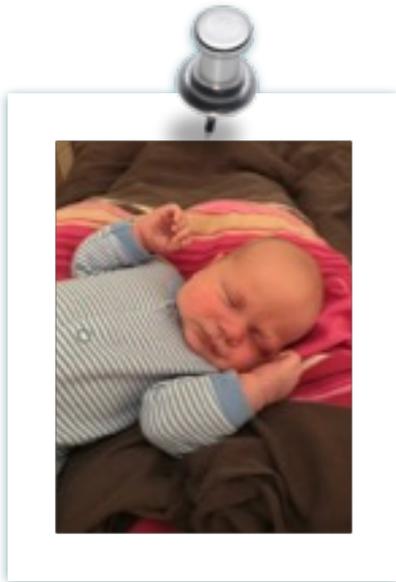
On the day Mason worked really hard to get the job completed to a high standard. We received a number of positive comments from passers-by which Mason appreciated.

The work was completed to a really high standard (see photos) and was a great way to cap off his order.

### Feedback from Network Rail:

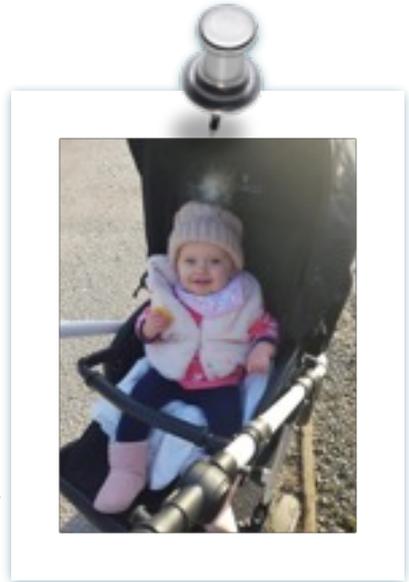
"I would personally like to thank everyone involved. Railway crime is a big problem to the railway industry, but it was nice to see the young person listen to the safety messages about risk taking behaviour on the railway and also taking responsibility for his actions and helping Network Rail improve an area which was covered in graffiti. I would personally like to say well done and I know that our maintenance people in Network Rail are very happy with the work that has been carried out. Well done."





Welcome to Gethin Medway born on the 12th October 1.21 at 10 lbs 6 oz... Congratulations Kat and family

Welcome back to Natalie who returns to the team following the birth of her beautiful baby girl, Mia who was born 15th January.



Introducing Rowena and Paula, our Barnsley practitioners working on the new IDAS Together Families Project.

Rowena and Paula have been involved in developing a brand new programme to support young people and families where the young person is showing abusive or aggressive behaviours within the family home. You will be hearing more about the fantastic work they are undertaking at the celebration event on the 29th November.